**REGIONAL PROJECT FOR THE FINANCING OF AFFORDABLE HOUSING**

**IN WAEMU (PFLA-UEMOA)**

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Financing by World Bank IDA Grant N°: IDA-D2360

CALL FOR EXPRESSION OF INTEREST (EOI)

**(CONSULTANCY SERVICES - SELECTION OF FIRMS)**

**APPOINTMENT OF A FIRM TO AUDIT THE INFORMATION SYSTEM**

**OF CRRH-UEMOA**

**AMI N°04/2023/CRRH-UEMOA**

1. The WAEMU Regional Mortgage Refinancing Company (CRRH-UEMOA) is a banking financial institution created on 16 July 2010 in Cotonou with the support of WAEMU institutions. Its mandate is to provide funds to banks and microfinance institutions, or Decentralized Financial Systems (DFS) to refinance housing loans granted to their customers, under the terms and conditions set out in its Articles of Association.
2. CRRH-UEMOA obtained funding from the International Development Association (IDA) in October 2017 under the World Bank/WAEMU Regional Project for Affordable Housing Finance in WAEMU (PFLA-UEMOA) and intends to use part of this grant to finance a consultancy services contract to conduct an **audit of CRRH-UEMOA’s information system**.
3. The Consultant will, among other things, be required to:

* Audit the entire information system (infrastructure, systems, business applications) in terms of its technical, organizational, and human aspects and identify the associated risks (operational, financial, reputational, etc.);
* Assess the level of performance and uptime of the IT infrastructure;
* Identify improvements to be made to strengthen the IT and application infrastructure ;
* Verify that controls comply with the standards and regulations applicable to CRRH-UEMOA processes. The compliance audit should focus on the extent to which IT plays a role in ensuring the compliance of the operations audited, etc.;

More specifically, the consultant’s task will involve:

* **Organisation audit**: The consultant will assess the level of sophistication of CRRH-UEMOA’s security system (or strategy) to ensure the availability, confidentiality, and integrity of information. It will also address issues of performance, resilience, and suitability of the IT system to the specific needs of CRRH-UEMOA.

The service provider may use ISO 27001, ITIL v4, COBiT NIST 800-53 as a best practice reference or any other benchmark consistent with the CRRH-UEMOA context.

* **Technical audit**: This will involve carrying out penetration tests (pen tests) and auditing the CRRH-UEMOA’s IT infrastructure configuration to identify existing vulnerabilities and potential risks.
* Propose a corrective action plan.

At the end of the audits, the service provider shall propose a corrective action plan to CRRH-UEMOA to implement all the recommendations made during the technical and organizational audits. This action plan must:

* + Identify concrete actions to be taken and appropriate solutions to be put in place (human, organizational, and technical);
  + Identify the resources (financial and human) required to implement the recommended solutions;
  + Determine the priorities and urgency of the solutions to be implemented and draw up an implementation schedule.

**The contract execution will take 20 calendar days to complete, including validation of deliverables.**

Please contact the following email address for the detailed Terms of Reference (TORs):

68 Avenue de la Libération, Immeuble BOAD, BP 1172 Lomé (TOGO)

Téléphone : (00 228) 22 23 27 22, Fax : (00 228) 22 23 27 42

Email: [**consultant-it@CRRHUEMOA.ORG**](mailto:consultant-it@CRRHUEMOA.ORG)

1. Management of CRRH-UEMOA is inviting Expressions of Interest (EOIs) from eligible consultancy firms.

Interested firms must provide information demonstrating the required expertise and relevant experience for the assignment.

The EOI must be submitted in French.

1. Shortlisting will be based on the following criteria:

The consulting firms must (i) operate in the area of audit and cyber security, (ii) have carried out at least three (3) information systems audit and information systems security audit assignments in the last five (5) years, including at least one in a financial institution, with supporting evidence of services rendered; (iii) have at least ten years experience in information systems audit and information systems security audit, with supporting evidence of services provided.

1. Applicants are advised that the provisions of Section III, Paragraphs 3.14, 3.16, and 3.17 of the World Bank’s Procurement Rules for Investment Project Finance (IPF) Borrowers, of July 2016 revised in November 2017 (“Procurement Rules”), describing the World Bank’s policies on conflict of interest, apply to this procurement.

Selection will be based on the Consultant’s Qualification (SQC) method described in the World Bank’s Procurement Rules.

1. Interested applicants may obtain further information from the address below and at the following times: Monday to Friday from 9:00 to 12:00 and from 15:00 to 17:00 (local time).
2. Expressions of Interest, written in French, and bearing the caption **"Manifestation d'intérêt pour la sélection d'une firme pour l'audit du système d'information de la CRRH-UEMOA” must** be submitted in a sealed envelope or sent by email, latest by **10:00 GMT on 05/09/2023** to the following address:

**CAISSE REGIONALE DE REFINANCECEMENT HYPOTHECAIRE DE L’UEMOA (CRRH-UEMOA)**

**68 Avenue de la Libération, Immeuble BOAD, BP 1172 Lomé (TOGO)**

**Telephone: (00 228) 22 23 27 22**

Email: [**consultant-it@CRRHUEMOA.ORG**](mailto:consultant-it@CRRHUEMOA.ORG)

Lome, 23/08/2023

**Yedau OGOUNDELE**

**Managing Director**